

PROCESS 6

QUALITY MANAGEMENT SYSTEM

CODE: P6

DATE:

01/03/2016

VERSION: 1

PAGE:

1/1



FORM E 6.5.1 : CUSTOMER SATISFACTION

Customer: KEVIÉP Construction and Trading Ltd.	Project: NATIONAL INSTRUMENTS BUILDING
Date of Implementation: 2019	Date: 25/10/2019 (self assessment)

Please mark with a circle the appropriate assessment (5 = very good and 1= not good)					
Communication					
Degree of communication	5	4	3	2	1
Degree of response	5	4	3	2	1
Cooperation					
Technical Advice	5	4	3	2	1
Solving of Technicals issues	5	4	3	2	1
Degree of Cooperation	5	4	3	2	1
Cost	5	4	3	2	1
Project					
Time Conformity	5	4	3	2	1
Specification Conformity	5	4	3	2	1
Quality of Work	5	4	3	2	1
Sufficiency of workshop	5	4	3	2	1
GENERAL ASSESSMENT OF OUR COMPANY					
	5	4	3	2	1

Please indicate a point in our work that you think we can improve:
Feel free to fill in any comments about the services provided by our company:
PROFESSIONAL APPROACH , SOPHISTICATED SOLUTIONS

Thank you for your time, your contribution will help to improve our services.

KEVIÉP
Építőipari és Kereskedelmi Kft.
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4001 Pf. 45.

SÁNDOR SZÜCS
mechanical engineering major

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Recommendation letter for GLASSCON – Premium Architectural Building Skins

Dear Sir/Madam,

I am writing this letter to recommend the services of GLASSCON.

We have been working with GLASSCON on the construction of the facade of National Instruments building, which included the “GLASSCON Spider Glass Shading System” and the “GLASSCON Spider Glass Railing System”.

During this project, GLASSCON was a very professional and reliable partner. Our cooperation with the company has consistently been good and pleasant.

The company offered high quality services while respecting time and budget limitations. They were always responsive to our requirements and followed the project timeline precisely.

Besides its professional approach, extensive facade-detail knowledge and expertise in sophisticated solutions GLASSCON has also shown an ethically responsible approach, which combined resulted in impressive results.

I am happy to recommend GLASSCON for facade engineering & contracting services and and I am looking forward to working with the company again on future facade projects.

Sincerely,



Sándor Szűcs
mechanical engineering major

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